

Procedure for Filing a Complaint

Excellence in Teaching (EiT) is an accredited alternative Educator Preparation Program (EPP). EiT Directors encourage all individuals to seek clarification and discuss their concerns. In the event that an individual has a question or concern, s/he is welcome to submit his/her written question or concern to Mr. Luis Eduardo González, Director of Operations at eitacp@yahoo.com.

EiT Directors will reply via electronic mail (email). In the event that the response to the individual's question or concern requires additional clarification, s/he can seek additional information or clarification via email and/or submit a request to schedule an informal face-to-face meeting.

In the event that the additional information or discussion does not resolve the situation, additional meetings will be scheduled. The concerned party must attempt to resolve his/her issue through all means available.

If the issue is not resolved at an informal level, the concerned party may request a printed copy of the EiT Complaint Policy. All responses and decisions are based on state and program requirements. The link below will further assist with more information about better understanding how to begin the complaint process provided by Texas Education Agency (TEA).

<https://tea.texas.gov/texas-educators/preparation-and-continuing-education/complaints-against-educator-preparation-programs>